

Neha Bellamkonda

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EDUCATION

XLRI – Xavier School of Management

Fellow Program in Management, Organisational Behaviour area- February 2024

Thesis: Too drained to serve and smile! Ego depletion perspective to displaced aggression.

National Institute of Technology- Tiruchirappalli

Masters in Business Administration, June 2019

Jawaharlal Nehru Technological University

Bachelor of Technology- Information Technology, May 2017

PUBLICATIONS

Bellamkonda, N., & Sheel, R. C. (2023). Reactions and Underlying Mechanisms of Customer Mistreatment: An Integrative Review. *Organizational Psychology Review*, 20413866231177682.

Bellamkonda, N., & Srimannarayana, M. (2023). When and How Perceived HRM Practices Influence Career Satisfaction: A Moderated Mediation Model on Career Self-management and Organizational Support. *Management and Labour Studies*.

Bellamkonda, N., & Pattusamy, M. (2022). Validation of Fear of COVID-19 Scale in India: classical test theory and item response theory approach. *International Journal of Mental Health and Addiction*, 20(4), 2400-2407

Bellamkonda, N., & Pattusamy, M. (2022). Intention to stay and happiness: a moderated mediation model of work engagement and hope. *South Asian Journal of Business Studies*.

Bellamkonda, N., Santhanam, N., & Pattusamy, M. (2021). Goal clarity, trust in management and intention to stay: The mediating role of work engagement. *South Asian Journal of Human Resources Management*, 8(1), 9-28.

CONFERENCE PROCEEDINGS

Bellamkonda (2022). *Humanizing the OT Research: An Explorative Review. Proceedings of The Twentieth AIMS International Conference on Management. IIM Kozhikode*

Bellamkonda and Sheel (2023). *How do I “Smile and Serve” anymore? An Ego Depletion Perspective to Displaced Aggression* at Midwest Academy of Management, Chicago -2023.

Bellamkonda and Sheel (2023). *Too Drained to “Smile and Serve”! An Ego Depletion Perspective to Displaced Aggression* at ANZAM - Australian and New Zealand Academy of Management, Wellington-2023.

WORKING PAPERS

- Too Drained to “Smile and Serve”! An Ego Depletion Perspective to Displaced Aggression
- Parallel Pathways to Customer Mistreatment: Role of Shame and Guilt in bystander intervention
- An Experiment on Gender Biases and Recruitment Tactics

RECOGNITIONS

Thesis work titled, “Too depleted to “smile and serve”: An ego depletion perspective to displaced aggression” has been selected for the *Research Incubator in Organizational Behavior area at the Academy of Management*. 2022-23.

Nominated for Best Paper Award at Midwest Academy of Management, Chicago -2023.

UNIVERSITY/ TEACHING SERVICES

- Resource person for an FDP at the Human Resource Development Center, at the University of Hyderabad on Exploratory and Confirmatory Factor Analysis.
- Resource person for a three-day workshop at Mahatma Gandhi University on Mediation and Moderation through Process Macros.
- Assisted three-credit course- Managerial Counseling at XLRI- Xavier School of Management
- Assisted three-credit course- Individual Behavior at XLRI- Xavier School of Management

COURSES UNDERTAKEN

Organizational Behavior: How to Manage People- IESE Business School, Spain | Credential ID: KUUW93GEFPN8

Conflict Management-University of California, Irvine| Credential ID:9PUF5PAKNCXH

Conflict Resolution skills- University of California, Irvine |Credential ID: 5USYRXWYX2FZ

Business Communication- Berkley University, Californi

PROFESSIONAL MEMBERSHIPS

- Academy of Management
- Midwest-Academy of Management
- Australian and New Zealand Academy of Management
- Indian Academy of Management